**WISE-EC FAQ**

|  |  |  |  |
| --- | --- | --- | --- |
| **Category** | WISE-EC | **Date** | 2018/01/19 |
| **Keyword** | WISE-EC, WISE-1520,WISE-3610  |

* **Question:**

How to connect RMM server with WISE-1520?

* **Instructions :**

Step 1

Switch WISE-1520 to AP mode and connect to configuration page, then confirm the wifi profile already create.



Step 2

Enter to “Device Config” section and input your RMM server (ex: 172.22.20.87) in the server name field



Step 3

 Switch wise-1520 to station mode and press reset button to activate modify setting

Step 4

Make sure RMM server’s inbound port which already open at your server side (the port number is decided by the beginning of RMM server setup)

 

Step 5

 Ensure your RMM server and wise-1520 are at same domain network



Step 6

After configuring above steps, try to login RMM server and add device by wise-1520’s mac address

